

Support

- **Templates and Themes**
 - Consistency of standard designs and layouts is preserved when changing themes.
 - Upgrades propagate automatically including any theme updates, improvements or new additions.
- **Ongoing Support, Feedback and Training**
 - Provides a built-in help section to assist users with finding what they need immediately.
- **Administration – Maintenance, Upgrades and Patches**
 - Receive template updates to keep up to date with current web standards.
 - No worries with maintenance and patches, this is done automatically for you.

Performance, Stability and Scalability

- **24/7 Service Desk Support**
 - Enjoy peace of mind knowing that your website has 24/7 Service Desk support and is in the excellent hands of qualified systems engineers.
- **Enterprise Security**
 - Regular security scans and monitoring to insure against intrusions and malware.
 - Secure access management of the registration and authentication of users.
 - Automatic backup protects customers' data from disasters and failure.
- **Tier III Data Center Architecture**
 - Redundant, fail-over power supply.
 - Redundant, load-balanced server environment.



CAWEB
PUBLISHING

An Enterprise-Level Web Content Management System (WCMS) that is extremely powerful and easy to use.

Empower your team to collaborate more effectively while easily contributing and publishing web content through a controlled and secured process flow.

Interested in more information?

Send an e-mail to CA Web Publishing at:

CIOCAWebPublishingService@state.ca.gov

Or contact your OTech Account Lead



California
DEPARTMENT OF TECHNOLOGY



BENEFITS

Access and Update Website from Anywhere

No specialized software needed to update the website. Edit anytime and access your site from a web browser.

Cost-Effective

No server, software, nor contracts to maintain. A fully hosted software service provided at a fraction of the cost.

Roles Based User Access

Users are assigned roles and permissions that prevent them from editing unauthorized content, and from publishing without proper review and approval.

Simple Interface

No technical knowledge needed. You can easily manage the site in minutes with the powerful yet intuitive interface.

Freshness of Content

Add new content on a regular basis to your site and take advantage of content scheduling.

Security and Maintenance

All of the technical maintenance work is taken care of – setup, security patches, upgrades, backups.

FEATURES

Integrated Functionality

- **Accessibility and Section 508 Validation**
- **Media Library**
- **Social Media**
- **Search Engine Optimization (SEO)**
- **Analytics**
- **Dashboard**
- **Web Enabled Service**

Content Creation and Lifecycle Management

- **Intuitive Web Interface (Inline Editing) with WYSIWYG Editor**
- **Content Reuse**
- **Content Subscription Channels**
- **Tagging**
- **Security Granularity**
- **Content Scheduling**
- **Global Change Capabilities**
- **Version Control**
- **Workflows**

Responsive Design State Template

Provides a pleasant visitor experience!

